



## COVID-19 SAFE PROTOCOL

Dear Visitors,

This is very difficult and strange year for everyone around the world. We are trying to do the best for everyone's safety. For this reason and for the situation that we have to deal with, we have been accredited with the Health First Tourism Certification by the Greek Ministry of Tourism. Also we all did seminars for Covid-19 health protocols, to work safely and make your stay safest.

### We have to follow some rules for health reasons.



No Handshakes, Hugs or Kisses.



Stay 2-metres away from others in all public areas as applied by the signage.



Wash your hands often with soap & water for at least 20 seconds.



Cover your cough or sneeze with a tissue, then throw the tissue in the trash.

After wash your hands with soap & water or clean with hand sanitizer (available in all public areas).



On your check in or check out keep distances and use hand sanitizer.

Face mask, disposable gloves on request.

Key cards disinfected after every departure.

Check out time until 11:00 / Check in time after 15:00.

On your check in we will ask you to complete the form with your contact details and passport No.

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Pool will have safe distancing, and disinfection.  
 Sun beds, pool area and equipment will be disinfected between each use. A safe distance of 2.5 meters between sun beds.  
 Max. 15 adults allowed to swim at the same time.  
 Increased water quality controls.  
 Guests are obliged to follow the instructions for showering before using the pools.



At the Snack Bar area use distances and max. 6 people at the tables.  
 Guests are required to sanitize their hands before and after leaving the area.  
 Our menu will get disinfected after every use and soon you can use our QR code of the menu to scan from your mobile phones.



All food will be served to guests by staff wearing appropriate PPE.  
 Snack Bar area and kitchen will be deep cleaned and disinfected every night.



Daily deep cleansing and disinfection of high contact areas such as door handles, switches, fittings, wc & furnishings in public areas.  
 The same applies for the rooms and everything that is inside after every departure.



The cleaner will clean the rooms (wc & floor) once a week OR after your request. She will have personal protective equipment (disposal aprons, gloves, mask). She will ask you, if you are in the room, to step outside for your and her safety.

Please keep your belongings in the wardrobe or suitcase.  
 Changing linen & towels only after your request.  
 Many things will be removed from the rooms this year.



Dedicated Covid trained staff.



Procedures and protocols in place in case of a guest infection

This is new to us all, but if we work together and follow the rules, we will all have our health and enjoy the beauties of life. We have to take care of ourselves!!!

